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ARIZONA CORPORATION COMMISSION

September 15, 2004

ALL TELECOMMUNICATIONS COMPANIES

RE: COMPLIANCE WITH SLAMMING AND CRAMMING RULES

To Whom It May Concern:

As you are aware, the Commission issued Decision No. 66967 in Docket No. RT-00000J-99-0034 on May 11, 2004, adopting modifications to its proposed Slamming and Cramming Rules (R14-2-1901 through R14-2-1912 and R14-2-2001 through R14-2-2011). These rules were subsequently certified by the Arizona Attorney General, filed with the Arizona Secretary of State, and became effective July 23, 2004.

In the above-referenced rules, specifically R14-2-1913 and R14-2-2011, each Telecommunication Company is required to file copies of its sales or marketing scripts at the following times:

- 90 days from the day these rules are first published in a Notice of Final Rulemaking in the Arizona Administrative Register;
- On April 15 of each year;
- Whenever directed to do so by the Director; and
- Whenever a material change to a script occurs or a new script is used that is materially different from a script on file with the Director.

The first of these compliance filings are due on or before September 16, 2004. The sales or marketing scripts should be submitted in hard copy format and be accompanied by a cover letter to Brian Bozzo, Compliance Manager, 1200 West Washington, Phoenix, AZ, 85007. The cover letter should state that it is a compliance filing and should reference the Rulemaking Docket No. RT-00000J-99-0034 and the specific rules with which the Telecommunications Company is seeking to comply.

If you have further questions, please call Brian Bozzo at 602-542-0852.

Sincerely,

A handwritten signature in black ink, appearing to read "E.G. Johnson", with a long horizontal flourish extending to the right.

Ernest G. Johnson, Director
Utilities Division

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